

Changes Are Coming to Your Medicaid Dental Benefit Plans

HERE'S WHAT YOU NEED TO KNOW

BACKGROUND

Major changes are coming to the Medicaid (also known as Medical Assistance) HealthChoices plans available across the state on **September 1, 2022**. There are important action steps nearly half a million Medicaid members, whose current plan will no longer be available, need to take by **August 16th** in order to ensure continued access to health services, and their preferred dental office. These changes will not affect CHIP or the Community HealthChoices programs.

Members can choose a new plan beginning on June 22, 2022. Those who need to choose a new plan, but do not do so by **August 16th**, will be “auto-assigned” into a plan, which means that the state will assign a person to a plan.

Starting July 7, mailings explaining the new choices will go out to all Medicaid members. Mailings will be sent to both those who must change plans because their current plan is going away, and those who are not impacted but may change plans if they wish. The letter will explain whether the member must choose a new plan, a plan comparison chart showing the plans that will be available in the member's area of the state beginning September 1, and instructions for how to change plans.

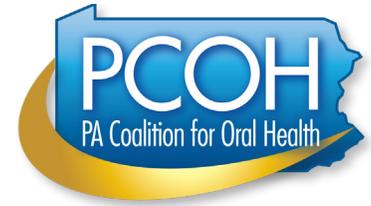
WHAT'S HAPPENING?

Our state is updating the contracts they have with insurance/health plans that serve Pennsylvania. Some of the current plans that you may have will no longer be available in your region after September 1, 2022. Here is a breakdown of the major changes coming:

1. Aetna Better Health will no longer be available anywhere in the state.
2. Highmark Wholecare (formerly Gateway) will not be available in the Northwest zone.
3. United Healthcare Community Plan will not be available in the Southwest and Lehigh/Capital zones.

YOUR DENTAL COVERAGE

Our state Medicaid health plans use a separate administrator for the part of your insurance/health plan that covers dental services. When you are checking with your dental provider to see if they will be participating in the plans you are considering, you may need to ask them by using the name of the dental carrier.



The three dental plans used by Medicaid health plans in the state are Avesis, Skygen, and United Concordia.

DENTAL COVERAGE UNDER MEDICAID MEDICAL PLANS

